Alpha Labs

Introducing

E-Ordering

Your Secure Electronic Lab Ordering tool

Alpha Labs's E-Ordering system is an electronic ordering tool that lets you **securely** send lab requisitions, and other essential medical documents, to your patients directly from your computer.

✓ **Instant and Paperless**

✓ **Secure**

✓ **Patient-managed consent**

How do I use it?

Instead of printing lab requisitions to a laser printer and physically handing them to the patients as you normally would, you send the requisitions to an Alpha-supplied virtual printer called the E-Ordering printer.
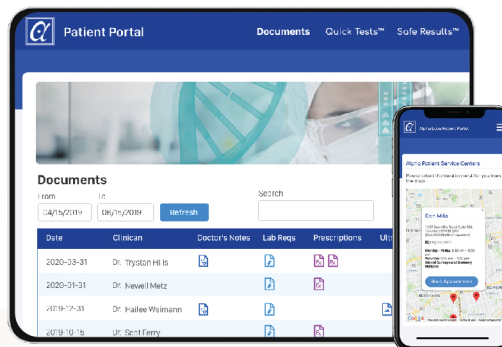
This virtual printer is a paperless, secure electronic device that accepts the printed requisitions, and securely forwards them to the patient's secure portal accounts. There is no paper involved, and your patients will receive their lab requisitions instantly.

How do my patients use it?

As soon as you send a lab requisition to the E-Ordering printer, your patients can simply walk into any of our Patient Service Centres, provide their names and health cards, and our staff will have the requisition ready for them.

The patients can also log into their secure patient portal accounts, view, download, and print the requisition, and take it to any lab of their choice.

Can I also send Prescriptions and other essential medical documents to my patients?

Yes! Anything you send to the Alpha-supplied E-Ordering printer will be securely delivered to the patient's portal account. This means Prescriptions, X-Ray, Ultrasound Orders, Doctor Notes, or any documents you would like to send to your patients.

Doctor's Notes	Lab Reqs	Prescriptions	X-Ray/Ultrasound	Others

Can my patients decline the documents I sent them?

Yes. Before the patients can see or view the documents on their portal accounts, the patient must consent to accept your documents on their accounts.

The patients can revoke their consents anytime by changing the settings in their patient portal accounts.

If a patient declines or revokes his/her consents, all documents sent to his/her portal accounts will be immediately and permanently erased, and you will get an email notifying you that the document(s) has not been delivered.

Can I see which of my patients has received their document(s)?

Yes, using your Clinician Portal account, you can see ALL the documents you have sent to your patients, with clear status showing when your patients have opened them.
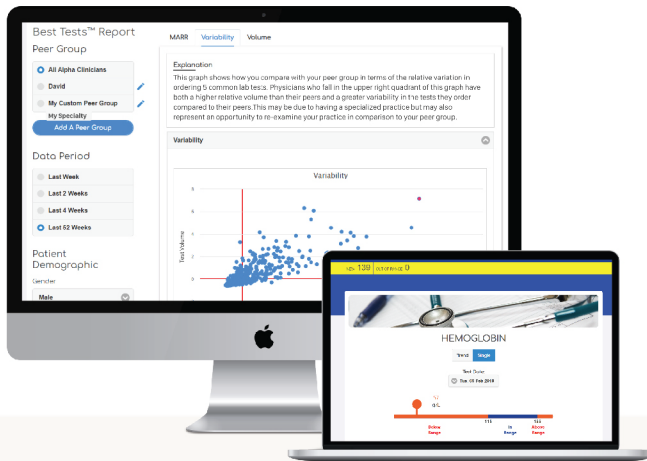
With your permission, Alpha can also remind the patients to get their lab work done.

What else can I do in my Clinician Portal account?

Your secure Clinician Portal account enables you to:

- View all the orders and documents you have sent and their statuses.

- View lab results for all your patients, with interactive charts showing trends, other flags and advisories.

- Securely send one-way comments and instructions to your patients, and view their receipt acknowledgements.

- Learn about your and or peers test ordering patterns and advisories for optimal ordering of various tests.

- Many others.

Will the E-Ordering Printer work with my EMR?

Yes. The E-Ordering printer works with all EMR systems. And it does so in a way that does not interfere with your EMR in any way.

The E-Ordering printer is a specialized electronic device that is plugged into the network (LAN) at your office. To all the EMR PCs on the LAN, this device behaves just like a normal network laser printer (except that it is paperless), and you can print anything to it from any PC in your office just as you would print to your normal printer.

The E-Ordering printer accepts print jobs from both Windows and Mac PCs.

How secure is it?

The E-Ordering printer is highly secure.

From a data security perspective, all information stored on the device is fully encrypted at all times.

From a network security point of view, the device sits inside your LAN environment, behind your office firewall, and does not require or accept any incoming connection from outside your LAN environment.

It makes out-going connection back to Alpha-managed servers to upload the documents via HTTPS protocol, and does not require any special modification to your firewall or LAN configuration.

The device only passively accepts print jobs sent to it from your PCs, and does not interfere with your network or computers in any way.

How much does this service cost?

This service is provided to you free of charge.

How can I start using this services?

To start using this service, please:

Send us an email, we will get back to you the same day
doctor@alphalabs.ca

Or give us a call
+1 416 449 2166   ext: 1111